

Water Assistance Program

Help2Others (H2O) is a customer based support program, funded by Monarch Utilities and its employees, designed to offer monthly recurring bill payment assistance (\$20 water / \$40 water and wastewater) to our customers. H2O will assist Monarch customers whose combined household incomes fall at or below the 125% bracket according to the current Federal Poverty Level.

Family Size	Gross Monthly Income	Family Size	Gross Monthly Income
1	\$1,135	5	\$2,726
2	\$1,533	6	\$3,124
3	\$1,930	7	\$3,522
4	\$2,328	8	\$3,920

To Qualify for H2O, You Must Meet The Following Criteria:

- 💧 Applicant must be a Monarch Utilities residential water customer.
- 💧 Applicant's name must match the name on their Monarch Utilities account.
- 💧 Applicant must be a resident of Grayson County.
- 💧 Applicant's income must be at or below 125% of the Current Federal Poverty Level.
- 💧 Applicant must sign a Release Form giving agency access to your water account.
- 💧 Applicant must remain current on monthly water bill statements in order to remain in H2O program.

The Applicant is Responsible for Bringing in the Following Documentation:

- 💧 Income documentation, for all household members 18 years of age or older.
- 💧 Current photo ID.
- 💧 Current Monarch Utilities water bill

For Program Questions or Where To Apply for Assistance:



1117 Gallagher Dr.
 Sherman, TX 75090
 903-813-3541

